



CHC32015 Certificate III in Community Services

This course is a nationally recognised training product delivered by Tauondi Aboriginal College (RTO 2370). This qualification* reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs. At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations (*Note 1).

Career opportunities

- Youth worker
- Accommodation support worker
- Drug and alcohol support worker
- Aboriginal community education officer
- Field officer
- Mental health support worker
- Community support worker
- Caseworker
- Support worker
- Aboriginal financial support worker
- Community development support worker
- Family support worker

- **CHC30215** Certificate III in Community Services comprises Twelve (12) units to complete this qualification. Package rules are Five (5) Core units plus Seven (7) Elective units

Core Units of Competency

- CHCCCS016 - Respond to client needs
- CHCCOM005 - Communicate and work in health or community services
- CHCDIV001 - Work with diverse people
- HLTWHS002 - Follow safe work practices for direct client care
- HLTWHS006 - Manage personal stressors in the work environment

Elective Units of Competency

- CHCAOD001 Work in an alcohol and other drugs context
- CHCEDU005 Work with clients to identify financial literacy education needs
- CHCLEG001 Work legally and ethically
- CHCMHS001 Work with people with mental health issues
- CHCPRP001 Develop and maintain networks and collaborative partnerships
- CHCSOH001 Work with people experiencing or at risk of homelessness
- BSBINM301 Organise workplace information



Course Duration

CHC32015 Certificate III in Community Services is timetabled four (4) days a week, **Monday to Thursday 9 am - 3 pm**. It can be completed over a twelve (12) month period with full-time study, totalling **760 training (contact) hours**. There are Four (4) Terms for the 2019 Academic calendar year at Tauondi as below:

2019 Student Academic Calendar			
Term	Start	End (inclusive)	Weeks
1	Monday 04 February 2019	Fri 12 April 2019	10
2	Monday 29 April 2019	Friday 05 July 2019	10
3	Monday 22 July 2019	Friday 27 September 2019	10
4	Monday 14 October 2019	Friday 06 December 2019	8
2019 Student Term Break Periods			
End Term 1	Monday 15 April 2019 to Friday 26 April 2019 inclusive		2 weeks
End Term 2	Monday 08 July 2019 to Friday 19 July 2019 inclusive		2 weeks
End Term 3	Monday 30 Sept 2019 to Friday 11 October 2019 inclusive		2 weeks

Training Location & Modes of Delivery

Training is conducted onsite at Tauondi Aboriginal College*. Training is delivered through a blend of Trainer led classes, sessions, presentations, practical demonstrations and workshops. Students work through manuals, learning activities, group work, online learning activities and accredited assessments in a supported and nurturing environment. Your course may also include excursions and external visits to partner organisations to further your learning. *Note 2

Work Placements

Students are required to undertake a ten (10) day work placement. Prior to the commencement of work placement, host employers may/will require students to have:

- Department of Human Services (National Criminal History Report Check)
- Manual Handling Certificate
- Child Safe Environments and/or RAN-EC

Tauondi Aboriginal College will support students in gaining any of these requirements. Tauondi Student Services will assist students with mentors for work experience and employment.



Entry Requirements

The eligibility criteria is vital in ensuring successful completion of the Certificate. Applicants must meet the minimum requirements for enrolment, including:

- Be a minimum of 17 years of age unless exemption approval provided
- Be of Aboriginal or Torres Strait Islander descent
- Possess a valid Unique Student Identifier (USI)
- Complete a Tauondi LL&N assessment

Fees

This qualification is provided to Aboriginal and Torres Strait students at no charge. However, please be aware that there are limitations on the number of qualifications a person may study under the Abstudy program. For further details please contact Centrelink in person or by phone on **1800 132 307**.

Recognised Prior Learning

Tauondi Aboriginal College recognises the importance of skills and knowledge that you bring to the college. You may have gained these in the workforce, through previous study or even life experience. Recognition of Prior Learning (**RPL**) is a process that tries to match these skills and knowledge to the outcomes of your chosen course. Tauondi will recognise any qualifications and statements of attainment gained from other registered training organisations. Credit Transfer (**CT**) will be applied. If you are interested in RPL/CT opportunities, contact Student Services at Tauondi or refer to the Student Handbook for more details.

Study Pathway:

- CHC42115 Certificate IV in Community Development
- CHC42015 Certificate IV in Community Services

Enrolment

For further details on **CHC32015** Certificate III in Community Services please contact Student Services:

- in person at: 1 Lipson Street Port Adelaide SA 5015
- by email to: studentservices@tauondi.sa.edu.au
- by phone on: (08) 8240 0300
- website: www.tauondi.sa.edu.au

Note 1: Completion of this qualification does not guarantee an employment outcome.

Note 2: Enrolment in this qualification does not guarantee successful completion.

Note 3: Work placements will require students to wear appropriate professional attire suitable or our industry. Tauondi does not supply business attire for work placements, however on request we can refer you to relevant partner organisations for assistance.